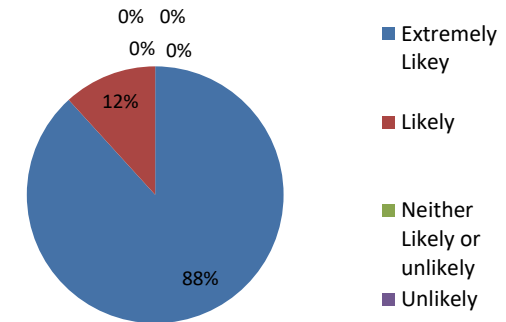


Period: October 2023
 No. of Surveys: 17

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	15	2	0	0	0	0	17
Extremely Likey	15	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely Comments****Excellent Staff and Doctors. But phone are extremely busy it is sometimes hard to get through**Very good surgery and friendly receptionists but sometimes have to wait on the phone** **
Extremely Likely Comments**Thank you very much all the staff lovely and help. I am happy I have good GP and staff. Well done all the staff and doctors good job. Thank you very much to all.**Every time I get services. Good service. Everyone takes care. GP both, Receptionists, Manager Nurses.**Very professional staff, always friendly and help me when I require an appointment. Brilliant doctors who give excellent care to their patients.**Excellent staff**Very helpful Reception staff and always get an appointment.**Excellent and friendly staff and doctors are really good and treat with care.**Always get an appointment**Always manage to get an appointment when I need it. Receptionists are very helpful.**Amazing service**Always ready to help in any situation regarding my health.**I get appointment quickly and recently I had appointment with nurse and she was very good.**Excellent Service, Excellent Staff.**Excellent Surgery. Doctors are amazing they always with time never rush in consultation and doctor explain everything nicely. Will recommend the surgery to everyone.**Very good receptionists always help and care for us patients.**Doctors always provide best care and treatment. Amazing staff who always willing to help and kind.

e. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Will upgrade telephone system with call back service if possible so patients will