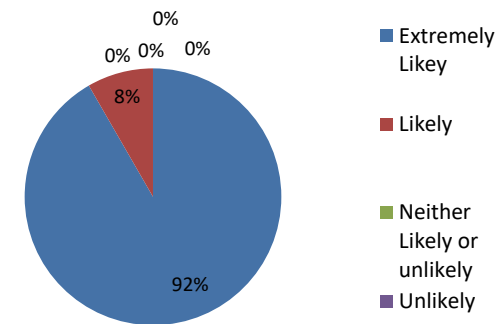


Period:October 2022

No. of Surveys: 12

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	11	1	0	0	0	0	12
Extremely Likey	11	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely Comments**** I am happy with treatment and service I get. ****Extremely Likely Comments**** Because Doctors are amazing. They always treat me with respect and provide excellent care. Reception staff is amazing. They always willing to help and solve my problems regarding my medications, appointment or anything. ****I feel comfort visiting practice and talking to GPs about my problems. Nearly half of my problems go away by seeing GPs. I am very grateful for supporting my family.**** GPs good and care for me and listen properly and treat properly. ****I like this GP because they help any time when I need, they all treat us so well.**** Very happy with all staff, GP and Manager. Because I always get listened and treated accordingly ****Very Pleased. First class service, What more I can say. Been registered for over 20 years and really satisfied with the level of care. Because I have been in this surgery for a very long time never had any problem. All the staff is very kind and helpful. Doctors always been amazing and caring. I always get appointment for myself or family when I need and sometimes I get it same day if it is urgent. Receptionists always treat with respect and doctors always give time and listen and sort problems and give good care. Because I always get appointment when I need and receptionists always help me. Doctors are really good.****

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.