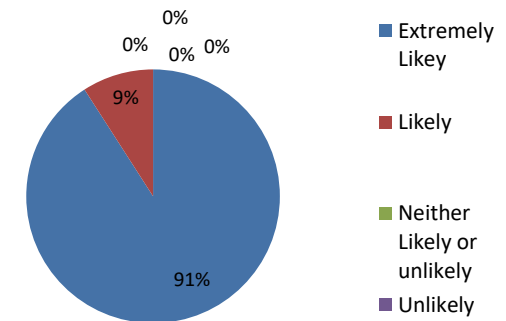


Period: March 2022
 No. of Surveys: 11

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	10	1	0	0	0	0	11
Extremely Likey	10	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely Comments**** Happy with GPs + Staff. Very polite and helpful. ****Extremely Likely Comments**** Very friendly always helpful, always get an appointment. God Bless him and his family. Good treatment by GP. V.V. thankful. I like the flexibility of this surgery, Receptionist is always very pleasant to speak with. The doctor has always diagnosed the problem correctly and helped me and my children as well as my mother, sister and other family members. My daughter has also different complications as she is disabled and the doctor knows us as a Family and how to control our health issues. I am treated very nicely by my GPs. Sorted my problems. Many Thanks. They are always helpful and they have been my Family GP for over 16 years. I am happy with all the services. Staff are good. Treated well. It is the best service and GPs. I am happy here and tell others because of nice treatment and nice lookafter. I get appointment and seen if required. I get medicines when I need and get better. GPs take good care of me, I am in this surgery from last 25 years. I feel happy to talk to GPs and staff. Very helpful and polite.

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.