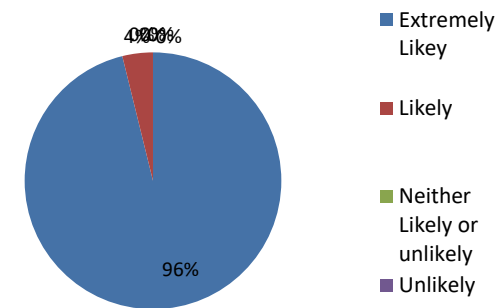


Period: July 2024
 No. of Surveys: 26

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	25	1	0	0	0	0	26
Extremely Likey	25	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely* GP Practice have been a help to my family and always listen to our needs.**** **Very helpful doctor and staff.** **Very co-operative Doctor and staff** Always look after the patients and understand needs. Great service. **Doctors are good, As I always get an appointment when I need. I come from far because Doctors are really good. Never want to change this surgery.** **Always get to see GP whenever I am ill. Receptionists always look after their patients. Always kind and smiling.** **Bec ause they are very good, Friendly. Undrstandable what treatment you need. Very good whenever I ring they give an appointment. They are very good.** **Excellent surgery who provide best treatment to the patients. I am so glad that I am one of the patient here as always get respect.** **Extremly professional and kind Receptionists. Never had any problem with anyone. Best Surgery.** ** Able to get an appointment to see GP within a week. The doctor is very good.** **Friendly, Helpful, Kind, Cosiderate.** **I am very happy and thankful to the surgery. The doctor referred me to spcialist. The receptionists are helpful and kind.** **I travell from far because this surgery is too good and receptionists lookafter us by understanding our needs.** **I get appointment quickly and the staff are very helpful. The doctor is lovely,, he listened and took his time and really helped.** **Always get an appointment when need. Excellent Service by GPs and Staff.** **Treat with respect and always look after Patients. Reception staff is Brilliant.** **I haven't got any words for the reception staff, Doctor, Nurses and Manager. Everyone so kind and helpful. Best Surgery.** **Dr KULSHRESTHA and whole team can't do more for their patients. Friendly Team and I wouldn't change my doctors surgery due to care and service I get.** **Always kind, professional and quick to get an appointment.** **Best Surgery in Birmingham.** **Staff is very friendly and Dr is very supportive.** **Get to see GP when need to. Great Service.** **This is the Best Surgery as Receptionist always smiling and treat with respect. Doctors are really good as well.** **Because staff here very understanding and treat everyone equal and with respect. Doctors are amazing.** **Kui is great also Mar Great, Dr SK also Great with patients.** **I am happy with the service provided, can get appointment quickly and GP understands my problems and reception is very helpful.** **Alays get appointment when needed either by phone or Face to Face.

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to