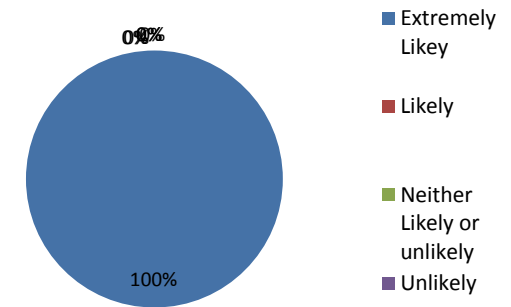


Period: September 19
 No. of Surveys: 19

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	19	0	0	0	0	0	19
Extremely Likey	19	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	0	0	7	0	
Don't Know	0	0	0	0	0	1	



Comments, Feedback & Actions:

* Very very happy. Staff is excellent always v. helpful. Doctors are amazing always look after patients.*Dr S Excellent GP. She always show care towards patients and she always give good advise. Very happy with the service. All the staff is V. good.*I am v. happy with Doctor always looked after send me for scan or blood when I need. reception staff is good in helping the language. I am v. happy with the service & care.* All the staff are professional and friendly towards patients. Recently I had abdominal pain & examines. Doctor referred me straight away to A&E for further examination. They always refer for further checks when needed.* The Doctors are V. professional and my family and I can get an appointment at short notice. This surgery Doctors provided health care for my family for over thirty years and we would not want to change as we trust them.*Doctors always listen and give good care. staff is V. helpful and friendly. Very happy here.*Because people at the reception are very nice and Gp is very nice. I live faraway but I travell all the way here because the service I get is always good. This surgery is better then all other surgeries.* Very happy I feel as family relations with this surgery* The doctors are very good in listening & helping the patients with their needs.*Very nice service. Reception staff always help and very polite. Doctors are very good and give us very good care.*Always very helpful. Drs are great.* Because I am very happy and satisfied with the care I am getting. Doctors are really good. Always seen on time. Receptionist are very helpful.*Because whenever we need appointment we do get it. Staff is helpful & kind.*Doctors are very good always give time to see us & never rush us. We always get an appointment when needed & V. Happy here.* always give appointment very helpful staff & Doctors are amazing.*Always get appointment don't have to wait long. Very friendly staff.*Because doctors are brilliant and staff is helpful and friendly. I would recommend this surgery to everyone.*Because I get very good care here. Doctors are amazing. They always look after me. I am very happy with the service. Staff is very helpful.*Because Doctors are amazing. Always give time and never rush. All the Staff is very helpful.*Because I am V happy with the service & care I get. IWhenever I need appointment I always get it.

Actions: Meeting was done and it appears all patients are satisfied With this survey. Keep it up to deliver high quality of care to satisfy patients.