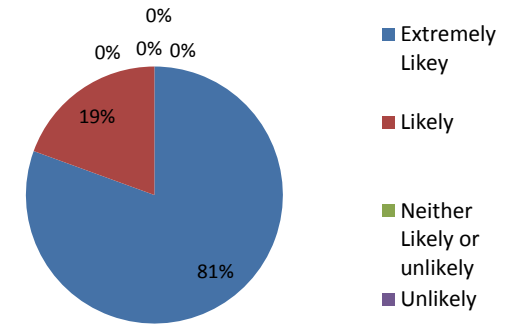


Period: June 2018  
No. of Surveys: 36

### Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	29	7	0	0	0	0	36
<b>Extremely Likey</b>	29	0	0	0	0	0	
<b>Likely</b>	0	7	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	5	0	0	
<b>Extremely unlikely</b>	0	0	0	0	7	0	
<b>Don't Know</b>	0	0	0	0	0	1	



#### Comments, Feedback & Actions:

\*\* The opportunity to get appointment in a timely manner, able to have a telephone conversation regarding test results. The doctors listen to your concerns & act appropriately \*\* This GP practice has been with my family over 50 years and delivered the best each individual circumstances, and make sure our health is the most important \*\* Appointments are available the staff are friendly on the phone and up on arrival. Always call back when requiring to speak to the doctor \*\* Because the service we get is very good. Doctors are very nice & helpful. We are very happy here. My all family is registered here because it is the best surgery \*\* Because I get very good service here. Doctors are amazing. I have been to Dr Kulshrestha's Surgery for past 20 years. I never had any complaints \*\* Dr Sheena is very good doctor. She is very helpful. Always help me. I never had any problem \*\* Overall the surgery is very