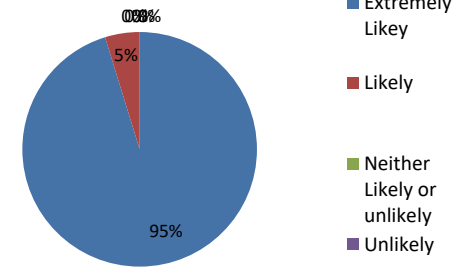


Period: February 2019
 No. of Surveys:

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	20	1	0	0	0	0	21
Extremely Likey	20	0	0	0	0	0	
Likely	1	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

Likely: * Quick & very helpful* * Extremely likely: * My doctor is really nice. I always get an appointment when we need. Excellent surgery**We love everything in our surgery. Excellent doctors & very humble reception staff. We always get an appointment when we need.* Thank you for everything. Doctors are very very good & reception stasff is vey helpful.* Very good*Very helpful staff & doctors.**I have no words to thank I am V. grateful for the high quality care given safely to my satisfaction. I will tell others about the surgery.**I am satisfied with care & treatment given.**Because it is high quality service.**Excellent doctors. Always get an appointment I need.**Very good service.**The reason I say this statement is because of the care & the service I am able to access at the surgery. The Doctors are very hands on and do everything to supply what we need also the receptionists are very competent & friendly.**All GPs provide high quality of care safe to my satisfaction.**I am happy with appointment.*Helpful Service* I always come to see my GP when needed & I am quite satisfy wth the care and attention I have gotten over the years.I have always quoted to friends & family about my GP.* I get good service from doctor & his/her staff.*Doctor is good, you get appointment in time.* Happy customer.*I am happy with merge I like this surgery and will tell friends about it as well.*Never have a problem seeing the doctor when needed.*

Actions: Keep it up 7 Do every thing much better