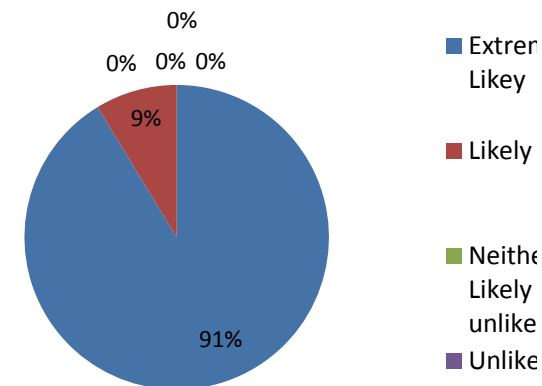


Period: August 2018
 No. of Surveys: 24

Friends & Family Survey RESULTS & ACTION

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	21	2	0	0	0	0	23
Extremely Likely	21	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely Comment** get my appointment relatively quickly. My doctor takes the time to get to know me well. ****** I can easily request a female doctor, for specific problem. I waiting time is long **** Extremely Likely Comments: Very Very good service and every thing excellent. I am happy fot asll staff including nurse** Happy with Appointment friendly, helpful reception team. Dr Sheena is a brilliant GP.** Treat nicely and care properly** Both GPs are good and treat and advice.** Very Good** Great service** get you nseen on the same day as calling up.** Friendly & reliable. Always help me & my son** Very happy with the service. Always very kind and give you time. Dr SF very good.** Appointment on time, punctual, Helpful Staff** I like people, Dr talk to me well.** I believe in my GP ha has good experience and time to listen to me****



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