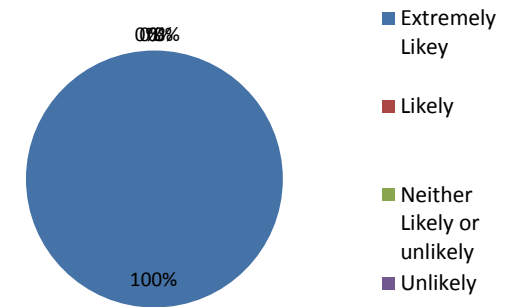


Period: February 2020
 No. of Surveys: 22

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	22	0	0	0	0	0	22
Extremely Likey	22	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	0	0	7	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

**** Extremely Likely Comments:** Happy with treatment from surgery. Thank you for early help from Dr Kulshrestha's surgery to refer to hospital. ****Because Dr Kulshrestha is the best. Never had any problem. Doctor and staff are really good****Never had any problem, Doctors are really excellent and reception staff is excellent. Always help & always welcome. I have no problem at all. ****Very nice very clean. Doctors are good doctor.****Everytime I come here I always get good welcome and get treated. I am very happy with all doctors & reception staff. ****Everything positive in this surgery. I am very happy with the service & I never had any problem making appointment or to see doctor.****I am very happy here. Staff is really helpful & doctors are amazing. ****Because your surgery is the best here. Always get an appointment and I am very happy here. Doctors & staff are really helpful ****Always get an appointment when I need. Don't have to wait. Doctors are really good. Nurse and reception staff is really nice and Practice Manager. Never had no problem. ****Because surgery is good doctors are very good always listen.****Reception staff are helpful Dr give good treatment. **** Dr give good treatment.**** Happy with prescriptions. ****Giving good treatment.****Because I get an appointment and listen to patients & doctors are very good. ****Good service. Reception staff good % Drs are very good as well.****The always try their best to see you even if it is fully booked, and are always helpful when you see them. ****Because very good doctors and we dont have to wait that much to see. Dr listens what we have to say.****Because Drs are very profwssional and staff very happy with the service. ****Friendly staff, very good service.****Treated well by staff and comfortable with the surroundings.

...e satisfied with the service and care the surgery provide. Please keep it up and do everything much better all the times to deliver hifh quality of care for patients satisfaction. Treat patients with digni