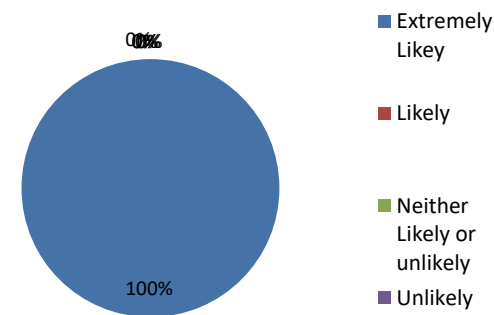


Period: August 2022  
 No. of Surveys: 13

### Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	13	0	0	0	0	0	13
<b>Extremely Likey</b>	13	0	0	0	0	0	
<b>Likely</b>	0	0	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



### Comments, Feedback & Actions:

**\*\*Extremely Likely Comments\*\*** I am satisfied and happy with the surgery. I can attend without any appointment. Sometime receptionists sort out my problem. GPs see, listen, and give medicine to get better. \*\*Happy to be treated here. GPs see when required, treat and take care. \*\*Very happy with everything. Service in this surgery is excellent and doctors are really good that's why I chose this surgery from Aberdeen St. to here. I have been with this doctor for a long time now because everyone so good here. \*\*Very happy with our surgery. I am far but I will never change my surgery because you all are very good and receptionist always help me alot with translation and everything. Doctors are really good as well. \*\*Hasppy with Service we provide. Reception staff always helpful and friendly. Doctors are really good as well because they provide good care. \*\*Very happy with service, Reception treat very good and give appointment as well, Doctors are good and treat very good as well. \*\*Everything good here- Reception Staff always helpful and doctors are good as well. Nurse is very good. Nurse do all checkups very good. \*\*Very happy with all the services provided. Doctors are amazing. They always look after their patients. Staff is very helpful. Sometimes have difficulty with phone, but it is understandable. \*\*I am very hppy with your service. Doctors are really good, always listen to us. Receptionists are good. \*\*Very happy with everyone always get what I need. Reception staff always very helpful. \*\*Been patient for a long time and I am very happy

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.