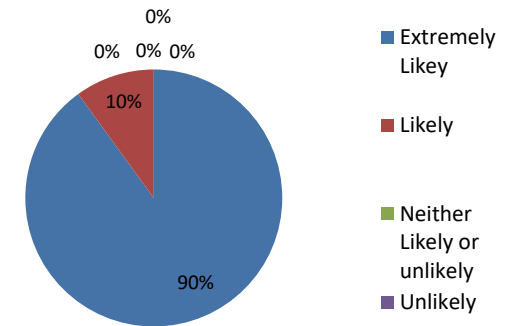


Period: April 2026
No. of Surveys: 20

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	18	2	0	0	0	0	20
Extremely Likey	18	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Quick and efficient practice with polite people** Receptionist is really friendly, kind and welcoming. She seems to be very understanding as well. I have been coming to this practice for years and would not change it. It is very accommodative and convenient for someone who has full time job as well. ** **We are able to obtain appointments and consultations in every case, emergency and routine. Definatly recommend doctor ande services. Excellent.** I've been a patient for a long time. I am looked after well by Doctors and nurse. The staff are friendly and very helpful.** Friendly, Great Customer Service, Always helpful.** Dr Sheena very polite, patience, good listener. Receptionist Kully very friendly & helpful.** Doctor is very helpful and understanding. Very flexible with appointments. Parking facilities also as I am disabled. Staff are very friendly.** It is easy to schedule appointments within the same week and the care is very professional.** Your services including customer service and care are great.** Very good very helpful when ever we need appointment they give. Docor very nice, receptionist very nice and understanding. Thank you so uch for everything.** This have been our GP Family Practice for many decades From mky parents, my children. I live further out and would not change my GP at all. Doctors/Manager/nurse/receptionist have always been so accomodating, helpful and professional at all times. Teceptionist has always been so helpful with a smile + professionals.** My dctors are nice and takes care of me.** Always get an appointment, lovely receptionist and helpful and Dr Sheena is very suportive and goes out of her ways.** The staff and doctors here are extreamly helpful. hey are polite and always have my best interest at heart. I know I will always be helped in an efficient manner.** The Practice is very attentive to the needs of their patients and every issue is listened and checked throughly.** Been with this practice since I was born I'm noe 54!! says it all fantastic practice with great doctors and staff.** Very good helpful services and medical care at the surgery. Caring nurse (Dass) and doctor. Wonderful receptionist always friendly and professional.** Dr Sheena , Kully and the staff at reception are so friendly. They are always on hand to support in times of need. Thank you for everything. Keep up the good work.** I would recommend my friends and family. I been coming to this doctor for a long times. She is very good. The doctor listen to you and you can talk to her.****

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to