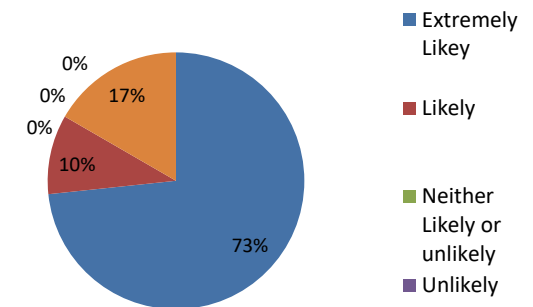


**Period: August 2025**  
**No. of Surveys: 25**

**Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice**

|                                   | Extremely<br>Likely | Likely   | Neither<br>Likely<br>or<br>unlikely | Unlikely | Extremely<br>unlikely | Don't<br>Know | Total     |
|-----------------------------------|---------------------|----------|-------------------------------------|----------|-----------------------|---------------|-----------|
| <b>Total</b>                      | <b>22</b>           | <b>3</b> | <b>0</b>                            | <b>0</b> | <b>0</b>              | <b>5</b>      | <b>25</b> |
| <b>Extremely Likely</b>           | <b>22</b>           | <b>0</b> | <b>0</b>                            | <b>0</b> | <b>0</b>              | <b>0</b>      |           |
| <b>Likely</b>                     | <b>0</b>            | <b>3</b> | <b>0</b>                            | <b>0</b> | <b>0</b>              | <b>0</b>      |           |
| <b>Neither Likely or unlikely</b> | <b>0</b>            | <b>0</b> | <b>0</b>                            | <b>0</b> | <b>0</b>              | <b>0</b>      |           |
| <b>Unlikely</b>                   | <b>0</b>            | <b>0</b> | <b>0</b>                            | <b>0</b> | <b>0</b>              | <b>0</b>      |           |
| <b>Extremely unlikely</b>         | <b>0</b>            | <b>0</b> | <b>0</b>                            | <b>0</b> | <b>0</b>              | <b>0</b>      |           |
| <b>Don't Know</b>                 | <b>0</b>            | <b>0</b> | <b>0</b>                            | <b>0</b> | <b>0</b>              | <b>0</b>      |           |



**Comments, Feedback & Actions:**

**\*\*Likely\***Reception staff friendly. Can get an appointment when required. Doctor is always helpful + makes me feel heard + listened too**\*\*Likely to recommended as the doctor has helped many people in my family and myself.\*\*****This GP Practice is good GP Practice, I have come fo many years.\*\*** **\*\*Best Surgery With Best Staff\*\*****This Surgery Provide the Best Service, Everyone is so good and professional in this surgery.\*\*****Reception girls are very good and they know their job very well. Excellent Service Provide from Them.\*\*****Always get an appointment with our GP. They see very well and treat well. Never had any problem. I will never change my doctor ever.\*\*****Reception staff is amazing. There i always urgent appointments available\*\*****Never had any problem with this surgery. Best Doctors and Best Staff\*\*****Doctors are amazing, listen and treat well. Bothe girls at reception are amazing, very polite and hard working.\*\*****Very happy with all the staff. Provide Best Service.\*\*****Becau8se appointments are always available and always get to seen in time. Doctors are Brilliant and reception staff is excellent.\*\*****Everyone really good i9n this surgery, very polite and kind. Excellent Service overall.\*\*****Because this surgery is excellent. Don't have enough words to explain how happy I am and satisfied with doctord, Manager qand Reception staff. Best Surgery,\*\*****Reception staff very helpful. Maria always help with online stuff, as I don't understand. She is very good and helpful lady.\*\*****This surgery is exceptionally good. I always feel that I have been heard and doctor always explain clearly and girls at the front and Nurse are absolutly Brilliant.\*\*****I have been with this GP for many years, never had any complaint or any problem, one of the Best Surgery is this one. Girls at the reception, God Bless them they are ever so kind, good and very helpful.\*\*****Great surgery with Excellent Staff.\*\*****Happy here and happy with the treatment.\*\*****They are really great always help when we come in the. Receptionists are really sweet and make booking appointments really easy.\*\*****Staff are professional, always helpful and they go above and beyond. From the GP to the receptionist. All do a good job.\*\*****The Practice is always helpful and listen to what we need.\*\*****Calls are answered quickly, Appointments are given at a reasonable time, Dr Sheena listen to the problem attentively, Feels safe to discuss personal matters.\*\*** **\*\* As a family we have been coming to this GPs and have always have 100% support from everyone, to do with it doctors alike, and would not go anywhere else.\*\*****Good morning very nice and very good service. Every time I call hey always give me appointment. All the staff are very nice treat me as a family member.\*\*****Everyone is very friendly and we have always received amazing care and treatment.\*\***

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to